



PESHONI M'MANJA

KEY FACT STATEMENT

INSURE | INVEST | LEND



TYPE OF POLICY

Peshoni M'manja is a non- mandatory pension fund offered by Old Mutual Pension Services Company (OMPSC) aimed at providing continued security and growth for your retirement savings while allowing you the freedom to plan for your career.

Peshoni M'manja is established to provide savings and retirement benefits to members while allowing various flexibilities. It is a personal fund where individuals will be able to save for retirement through voluntary contributions. An employer may make additional contributions to a Peshoni M'manja for an employee. The fund will be pooled, allowing individuals formally or informally employed to join the fund and save for retirement

The contributions made by a member are automatically divided into two:

1. **Personal Savings Account** – this account will be made up of 40% all contributions plus investment income less all withdrawals and charges debited against the member's account.
2. **Retirement Account** – this account will be made up of 60% all contributions plus investment income less all withdrawals and charges debited against the member's account.

The contributions made by members are invested in **Old Mutual's Market Linked Fund**. This is a pooled investment fund that invests pension contributions in different assets such as property, equity, bonds and money market instruments. The value of each member's pension amount will grow with the investment performance of these assets.

POLICY DURATION

There is no fixed term for Peshoni M'manja. Membership continues until retirement or exit. Retirement age is any age from 50 years up to 70 years.

POLICY PREMIUM

There is no contractual premium or contribution requirement. This means that members can vary the contribution amounts depending on their ability to save.

Contributions will be flexible as the fund will allow individuals to:

- Save at a rate they can afford.
- Top-up existing Employer-based pension arrangements.
- Enjoy the flexibility of getting the full accumulation at retirement as a tax-free lump sum if the eligibility conditions are met.



- Members will be able to vary contributions made over time based on their saving requirements.
- Members may skip contributions without being penalised.

HOW BENEFITS ARE DETERMINED

1. RETIREMENT

The retirement benefit is the account balance as of the date of retirement. This benefit is subject to the Pension Act, 2023. Retirement age is any age from 50 years up to 70 years. Upon reaching retirement the member will be able to access the total accumulated value in the form of tax-free cash. The payment of benefits will be applicable according to the laws in Malawi at the time of payment, or any related regulatory directives

2. DEATH

Should a member die before retirement, Peshoni M'manja will provide a benefit equal to the account balance. The benefit will be paid out to the member's dependants listed on the beneficiary nomination form in terms of the Pensions Act (It is important that members always keep the beneficiary list up to date).

3. WITHDRAWAL

A member may withdraw all or part of his or her benefits in his or her account maintained for purposes of personal savings in a voluntary personal pension fund in accordance with the governing rules of that fund, if the member has contributed to the fund for a period of not less than five years.

The benefits payable to a member under Peshoni M'manja shall not be determined or varied based on gender or any other status of the member. All benefits shall be calculated using a uniform and non-discriminatory methodology applicable to all members. Upon retirement in accordance with section 87 of the Pension Act, 2023, the benefits due to a member under Peshoni M'manja shall be assessed and paid as a lump sum."

This will be in like with Paragraph 9 (k) of the Financial Services (Disclosure Requirements for Pension Products and Services) Directive, 2018 which provides that state (k) whether a financial consumer shall receive lesser pension benefits, annuities or other benefits by virtue of his or her gender or other status and method of calculating the benefits;

A member who has been part of Peshoni M'manja for a period of not less than ten years and has not exercised the option to withdraw any of the savings account benefits, may access all or his or her benefits as a lump sum. All benefits are not subject to tax. Therefore, all benefits are paid out tax-free.



CLAIM SETTLEMENT

Members will be able to claim the benefits using either

1. The mobile ***329#** platform. The maximum withdrawal amount using the mobile platform is restricted to the amount stipulated by the mobile phone operator.
2. Through any of the Old Mutual main branches across Malawi.
 - Where a valid National Identification Document and duly completed application form will be required.
 - In the event of death, the beneficiaries will be required to provide valid National Identification Documents and completed claim forms. Claims forms can be accessed at Old Mutual Offices.

POLICY ADMINISTRATION CHARGES

Administration and investment fees levied on the Fund are shown in the following table:

Fee type	Charge
Administration fees	1% of assets per year. This is deducted directly from the Fund Assets.
Investment fees	1% of assets per year. This is deducted directly from Fund assets

Investment income (bonus) are declared net of all fees (administration and investment) and taxes. The fees may be reviewed from time to time subject to a prior notice being given to members of the Fund.

EXCLUSIONS ON THE POLICY

- No withdrawal benefit given from the personal account for less than five years contribution.
- the fund will not be liable for any action on the part of the member relating to the product based on information not included in the terms and conditions and fund rules or damages of any kind arising from the usage of the product.
- While fit for its particular purpose, Old Mutual Pension Service Company makes no warranty that the product will be uninterrupted or error free.
- Old Mutual Pension Service Company reserves the right to withhold processing of any false, unclear, incomplete or ambiguous requests forwarded by a participating member.
- Old Mutual Pension Services Company will not be liable for any loss incurred due to incorrect information being supplied by the Member.



- The fund reserves the right to suspend or remove members who breach the terms of service or otherwise use the fund for illegal purpose.
- Old Mutual will not compensate Members for any changes in benefits caused by the changes in tax rates and/or treatment of the Fund.

POLICY TERM

Peshoni M'manja terms and conditions shall become effective on the date when the customer is assigned an account number upon successful registration until the contract terminates or the Member opts-out. Peshoni M'manja shall be governed by the statutory regulations and the fund rules.

RIGHTS OF BENEFICIARIES IN CASE OF DEATH OF THE ANNUITANT OR POLICY HOLDER

If a member dies before retirement, beneficiaries are entitled to a benefit equal to the member's total account balance (total of the **Personal Savings Account** and the **Retirement account**) at the date of death. Payment is made in accordance with the Malawi Pension Act 2023 and the Fund rules.

The beneficiaries have the right to claim for the benefits by providing the following documents:

- National identification documents
- Completed claim forms

EXPECTED RETURN ON INVESTMENT

There is no guaranteed return when invested in the **Market Linked Fund**, the investment performance can be negative or positive with member values may be reduced if the investment performance is negative.

COMPLAINTS HANDLING MECHANISM

Any complaint in respect of Peshoni M'manja can be logged via the following:



Email: info@oldmutual.co.mw



Post: Old Mutual Life Assurance Company (Malawi) Limited, Old Mutual Building, 30 Glyn Jones Road, Blantyre P.O. Box 393, Blantyre, Malawi



Telephone: +265(0) 111 820 677 / +265 0891 002 010



Toll Free: 329 (Airtel & TNM)



Fax: +265 (0) 1 822 649



Where the complaint is not resolved to your satisfaction, you can request for it to be escalated to our Customer Experience Executive.

- If the complaint is still not resolved to your satisfaction, you have the right to contact The Consumers Protection and Financial Literacy Unit via email at complaints-handling@rbm.mw or by post at The Consumer Protection and Financial Literacy Unit, Reserve Bank of Malawi, 10 Hannover Avenue, P.O. Box 565, Blantyre or call them at **+265 (1) 820 299/444**.

PRIVACY NOTICE

The policyholder's personal information is collected and processed in accordance with applicable data protection laws and company policies. This information is used solely for policy administration and related services and is treated with strict confidentiality.

Further details are contained in the Privacy Notice provided with the application form, which is also available on our website www.oldmutual.co.mw/about-us/privacy-policy/

If you wish to contact us, you can phone us or write to us at:

Physical Address:

Old Mutual Pension Services
Company (Malawi) Ltd,
Old Mutual Building,
30 Glyn Jones Road,
Blantyre
Malawi

Postal Address:

Old Mutual Pension Services
Company (Malawi) Ltd,
P.O. Box 393
Blantyre
Malawi

Phone: +265 111 820 773

Fax: +265 111 822 649

Email: info@oldmutual.co.mw

Website: <https://www.oldmutual.co.mw/>



I have read and understood the key features of the policy that I am applying for.

Name

Signature

Date

